



**COMMERCIAL
PENSACOLA BEACH**

**ECUA
9255 STURDEVANT ST
850-476-5110**

**CUSTOMER SERVICE
850-476-0480
Monday-Friday
8:00am-5:00pm**

**AFTER HOURS OR
WEEKENDS
850-476-5110**

**History of the Emerald Coast Utilities
Authority**

The ECUA was originally created in 1981 by an Act of the Florida Legislature to own, manage, finance, promote, improve and expand the water and wastewater systems of Escambia County and the City of Pensacola. ECUA exists under the laws of the State of Florida and is governed by a five-member board. Each member is elected within one of the five County districts.

ECUA Mission Statement

The people and resources of the Emerald Coast Utilities Authority are committed to providing the citizens of Escambia County with service to the highest quality. We are dedicated to meeting the needs of our customers in a courteous and responsive manner.

Fire Hydrant Meter Deposit

Fire hydrant meters are available to provide temporary water service. A deposit is required before the meter will be installed. A termination request must be received prior to refunding the deposit. Charges for water usage are based on the minimum charge for a 3" meter, **\$209.20** up to 50,000 gallons plus **\$3.16** per additional 1,000 gallons.

Installation	\$ 38.75
Backflow Fee	10.00
Deposit	<u>1,080.50</u>
Total	\$ 1,129.25

Commercial customers will be required to increase their security deposit to 2 1/2 times their average bill if during any consecutive 12 month period they fail to pay three or more utility bills within 45 days after the bill is mailed. All non-residential customers may post a surety bond or Irrevocable Letter of Credit in lieu of a cash deposits for a 2 inch or larger meter.

Security Deposits

The security deposit protects the ECUA against potential losses arising from customer failure to pay for services. Deposits will be retained and applied against final bills. All deposits will earn interest at the rate determined by the ECUA.

Service Size	Water & Sewer	Water Only	Sewer Only
5/8"	\$118.25	\$ 32.25	\$ 86.00
3/4"	215.25	48.75	166.50
1"	268.50	53.75	214.75
1 1/2"	724.50	161.00	563.50
2"	1449.00	322.00	1127.00
3"	5366.00	858.50	4507.50
4" & above	7888.00	1288.00	6600.00

Pensacola Beach Commercial Rates

These are the current monthly rates which are subject to change based on ECUA Board action. All fees are based on meter size.

Water		Rate
Meter Size		
5/8"	up to 10,000 gals	\$ 41.86
1"	up to 20,000 gals	83.68
1 1/2"	up to 30,000 gals	125.52
2"	up to 40,000 gals	167.36
3"	up to 50,000 gals	209.20
4"	up to 60,000 gals	250.40
5"	up to 70,000 gals	292.89
6"	up to 80,000 gals	334.71

If over minimum gallons used, price is \$3.16 per additional 1,000 gallons.

Sewer

Meter Size	Rate
5/8" up to 10,000 gals	\$ 76.63
1" up to 20,000 gals	153.21
1 1/2" up to 30,000 gals	229.84
2" + up to 40,000 gals	306.42

If over minimum gallons used, price is \$5.32 per additional 1,000 gallons.

Motels/Hotels

Water Rates

Up to 4,000 gallons per unit	\$13.96
Over 4,000 gallons per unit per 1,000 gallons	2.98

Sewer Rates

Up to 3,000 gallons per unit	\$19.27
Over 3,000 gallons per unit per 1,000 gallons	3.20

Fees

All fees are subject to change based on ECUA Board action.

Service Fee

When customers request a meter be turned on or off, there will be a \$10.75 service charge. This fee does not apply to a customer terminating services and receiving a final bill.

Delinquent Processing Fee

When service has been disconnected due to non-payment, the processing fee is \$32.25 prior to 11:00 p.m. After 11:00 p.m. weekdays or anytime during holidays or weekends, the fee is \$70.00.

Returned Check Charge

Payments that are returned for any reason are subject to a \$16.25 service fee.

Same Day Service Fee

When a customer requests same day service, a fee of \$26.75 will be charged when requested after 11:00 a.m. This fee is in addition to the \$10.75 service fee.

Meter Test Fees

Meter test fees are based on meter size and are done at the request of the customer:

Less than 1 1/2"	\$ 43.00
1 1/2" to 2"	80.75
Larger than 2"	214.75

No fee will be charged if result of test is more than 5% in error.

Commercial Impact and Connection Fees For New Construction

Each applicant for new water and sewer service will be required to pay impact and connection fees. Fees are site specific and are not refundable.

Water

Meter Size	Impact Fee
5/8"	\$ 998.00
1"	\$2,626.00

Sewer

Meter Size	Impact Fee
5/8"	\$1,835.00
1"	\$4,832.00

For meters greater than 1" in size, a large meter contract is required and impact fees are based on a gallon per day usage rate. Currently, the minimum water impact fee for non-residential meters 1 1/2" or larger is \$3,630.00. Water impact fees per 100 gallons of average daily flow is \$363.00. The minimum sewer impact fee for non-residential meters 1 1/2" or larger is \$6,670.00. Sewer impact fees per 100 gallons of average daily flow is \$667.00. These are the current impact fees and are subject to change from time to time based on ECUA Board action.

Connection Fees

In addition to the water and sewer impact fees listed above, there is a separate connection fee for water and sewer. The owner or developer is responsible for installing water and sewer services at the owner's expense. Please contact our Customer Service Call Center at 476-0480 for a price quote on both of these services. All fees must be paid prior to the initiation of services.

Cross Connection Control

ECUA requires all new commercial water customers to install and maintain a backflow prevention assembly on the water service. This is also a requirement of the Escambia County Building Code. Prior to receiving a Certificate of Occupancy, a backflow prevention assembly must be installed on the customer's water supply line between the water meter and the building to be served. The backflow assembly must also be installed on all fire protection systems connected to the ECUA water supply. The installation of backflow prevention assemblies must be inspected by the ECUA. All backflow prevention assemblies must be tested annually. Testing must be conducted by a certified backflow prevention assembly tester and the results of the testing must be reported to ECUA.

ECUA requires all new commercial Food Service Establishments to install and maintain grease interceptors of the design and capacity specified by the Florida Building Code. Each new Food Service Establishment must register with the ECUA as producers of Fats, Oils and Greases. Each establishment must be pumped in accordance with the ECUA ordinance.

Need to make a payment?

Payments can be made by phone by calling 1-866-269-2898 or online at www.ecua.org. A convenience fee of \$1.95 applies.

You may also mail your bill payment to:
ECUA
PO Box 15311
Pensacola FL 32523-8870

Payments are also accepted at any Wachovia Bank location, provided you are paying the current bill by check and you have your payment stub.