



Customer PipeLine

Don't Let Your Holiday Cooking "Choke Up" Your Home's Plumbing

This is the time of year when it really pays to remember to dispose of household grease correctly. Proper disposal is essential to ensure that your home's plumbing and ECUA sewer lines don't get "all choked up." Pouring cooking grease down the drain is not recommended because as grease cools, it hardens, leading to "chokes" in your plumbing or sewer line. Even though we live in a warm climate, many fats harden at room temperature.

CONCENTRATED GREASE IN YOUR HOME'S PIPES CAN PLUG UP YOUR PLUMBING AND CAUSE SEWER BACKUPS.

ECUA'S GREASE DISPOSAL PROGRAM

The aim of ECUA's Grease Disposal Program is to help our customers capture and dispose of their cooking grease in an environmentally safe and effective way. Please return the used oil to its original container (if possible), or pick up a grease container that you can use to store and dispose of household cooking grease (see locations on reverse side). Return your filled container to any of the designated drop-off locations, and exchange it for an empty container, ready to repeat the process. Once the cooking oil and grease is collected, it's then recycled as biodiesel fuel. It's that simple!

NEW LOCATION ADDED

In early September, the ECUA's newest Residential Cooking Oil Disposal Station found a home on Via de Luna Drive, between the Pensacola Beach Elementary School and Our Lady of Assumption Catholic Church. The site, adjacent to the green recycling bins, allows residents to pick-up free recycling containers to use for disposal of household cooking grease and oil. The addition became ECUA's sixth Residential Cooking Oil Disposal Station. See the complete list of disposal sites on the reverse side of this publication.

Thanks for helping us keep our sewer lines and your home's plumbing clear and unclogged. For more information, please call ECUA Customer Service at (850) 476-0480.

Mark Your Calendars!

ECUA offices will be closed Thursday and Friday, November 26 and 27, in observance of the Thanksgiving holiday.

Sanitation Pick-up Schedule for the Thanksgiving Holiday Week

Residential Customers (Garbage & Yard Trash)

Thursday collection will be on Friday, Nov. 27

Friday collection will be on Saturday, Nov. 28

Commercial Dumpster Customers

Thursday collection will be on Wednesday, Nov. 25 (the day BEFORE the holiday.)

Friday and Saturday collections will not change.

Have a Safe and Happy Holiday!

Cooking Grease Disposal Program Sites:

Clean & Green

3303 N. Davis Hwy.

ECUA at Ellyson Industrial Park

9255 Sturdevant St. (Outside gate, left of garage entrance)

ECUA Sanitation Department

3050 Godwin Lane (At east end of employee parking)

ECUA Main Street Plant

401 W. Government St. (Corner of Government & Coyle St.)

ECUA Bayou Marcus Water Reclamation Facility

3050 Fayal Dr. (Outside gate, right of plant entrance)

NEW!-- Via de Luna Drive on Pensacola Beach, between the Pensacola Beach Elementary School and Our Lady of Assumption Catholic Church.



New grease recycling station on Pensacola Beach.

Managing Resources and Your Budget

The Emerald Coast Utilities Authority is committed to delivering quality services and keeping our rates as low as possible. However, sharply increasing rates for disposing of trash are making that goal increasingly difficult. We want to continue to offer our senior customers the reduced rate of \$15.08 per month—compared to the regular rate of \$17.99 per month. But we cannot do it without your help.

ECUA has observed that our senior citizen customers typically generate much less trash than other customers. Many seniors find the larger, 90-gallon containers difficult to maneuver, and have asked that we replace these with smaller cans.

Therefore, in order to control disposal costs and to continue to offer the reduced senior citizen rate, we are in the process of replacing the 90-gallon container with a 65-gallon can for our customers enrolled in the senior rate.

If you want to continue to receive your current senior citizen rate of \$15.08 per month, you do not need to do anything. However, if you believe that the 65-gallon can will not be adequate for your household's needs, please consider our curbside recycling program.

Implemented in January 2009, our voluntary curbside recycling program is available to all of our customers as part of the residential sanitation service. If you have not already done so, please sign up now! Not only is this program good for our environment, it allows us to keep rates low as landfill costs continue to rise, and allows you much more disposal capacity. We have been amazed at how popular this program has already become—especially among seniors. Just call ECUA Customer Service at 476-0480 to request your recycling container.

The ECUA is committed to being a good steward of valuable resources—our environment and your budget. With your help, we can achieve that goal.

