

# Customer PipeLine

## Dunaway Transmission Main Project Update: Phases I thru V

As of March 2009, the Dunaway Transmission Main Project Phases I through V were approximately 75% complete. This project is comprised of contracts for five phases of a major 24" water transmission main (Dunaway Well Transmission Main) that will carry potable water to Nine Mile Road on the north, and to the intersection of Blue Angel Parkway and Muldoon Road on the south. The Dunaway Well Transmission Main will eventually connect to another transmission main that runs south to ECUA's ground storage tank and pump facility on Sorrento Road. The last segment of that transmission main on Sorrento Road is also under construction at this time.

THE DUNAWAY TRANSMISSION MAIN WILL CARRY POTABLE WATER TO THE SOUTHWESTERN PORTION OF THE ECUA SERVICE AREA, PROVIDING A RELIABLE SUPPLY AND PRESSURE LEVEL TO OUR CUSTOMERS IN THIS AREA.

The status of each of the five Dunaway Well Transmission Main phases as of March 2009 is listed below:

**Phase I:** From the Dunaway Well south along Eight Mile Creek Road to Mobile Highway then east on Mobile Highway to Millview Road.

- Project cost: \$ 1.3 million
- Construction of this phase is complete and the new transmission main is in service.

**Phase II:** From the end of Phase I, Millview and Mobile Highway intersection, south along Millview Road to Blue Angel Parkway, then south on Blue Angel Parkway to Saufley Field Road.

- Project cost: \$ 1.9 million
- Construction of this phase is complete.

**Phase III:** From the end of Phase II, Blue Angel Parkway at Saufley Field Road, south along Blue Angel Parkway to Muldoon Road.

- Project cost: \$ 1.5 million.
- Construction is complete. Pressure testing and chlorination is underway. It is anticipated that this phase will be in service by June 2009.

*Continued, page 2*

## ECUA Yard Trash Collection

With the arrival of Spring, many of us have already been out tending to our lawns and gardens, and doing all kinds of landscaping projects. This flurry of outdoor work usually means plenty of yard trash needing disposal. Following a few ECUA tips will help all of us keep our yards and neighborhoods neat, while properly disposing of all that unnecessary vegetation. First, a definition; Yard Trash, as defined by the ECUA Sanitation program, is: leaves, pine straw, grass clippings and small prunings.

### So What Do I Do With It?

ECUA provides yard trash collection service once each week to all residential customers as part of the regular sanitation collection service. Our crews get an early start, so it is best to have your yard trash at the curb prior to 5:30 a.m. on your scheduled yard trash collection day.

Remember, due to seasonal variations in waste volumes, changes in collection routes, unforeseen mechanical problems and personnel scheduling, ECUA can not specify the exact time of day your collection will be made.

*Continued, page 2*

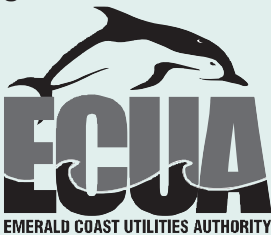
## ASK CUSTOMER SERVICE

**Q: I occasionally see plastic grocery bags flying out from the top of garbage trucks, and ending up in the streets or on the roadside. Can anything be done about this inadvertent littering?**

A: The ECUA recognizes this occasional problem and we have worked with our truck manufacturer in the past to develop and install an air baffle to reduce this wind-blown litter. Nevertheless, light-weight materials such as plastic bags and foam-type packing “peanuts”, if not properly contained, may fly off the garbage truck, causing litter on the street. In fact, if the truck is very full, any materials not well contained can potentially fly out of the truck.

It is very important to bag **all** of your garbage materials and recyclables securely, enclosing them in a plastic trash bag. This will ensure that the garbage stays in the truck, and prevent it from littering our streets.

**Remember to “Bag the Bags”!**



*Dunaway Transmission Main Project, (con’td.)*

**Phase IV:** From Dunaway Well north along Eight Mile Creek Road to Wilde Lake Boulevard, then west on Wilde Lake Boulevard to Klondike Road.

- Project Cost: \$ 1.0 million.
- The construction contract had been awarded. Construction is expected to begin in May 2009, with construction complete in the fall/winter of 2009.

**Phase V:** From the end of Phase IV, the intersection of Wilde Lake Boulevard and Klondike Road, north on Klondike Road to Nine Mile Road.

- Project Cost is estimated to be approximately: \$1.2 million.
- Construction is complete. The new main is expected to be placed in service by the end of April 2009.



*Yard Trash, (con’td.)*

### How Can I Help My Yard Trash Collection Go Smoothly?

1. Place your yard trash bag(s) or can(s) within two feet of the curb, as it is less likely to conflict with traffic and / or get scattered.
2. Small yard trash, clippings, leaves, pine straw and grass clippings must be contained in standard garbage containers or plastic bags that do not exceed 32 gallons in size or weigh more than 40 pounds when full.
3. Cut limbs should not exceed four feet in length or 40 pounds in weight, and must be bundled in a pile of no more than sixty-four cubic feet (4’W x 4’D x 4’H).

Tying your loose limbs in manageable bundles will help your yard trash collector load the material into the collection truck, which ultimately improves productivity and helps to control costs. Remember, please place tree limbs that are piled or bundled within two feet of your curb.

With your help in following these guidelines, our crews will be able to consistently offer reliable and efficient service.

**ECUA offices will be Closed on Memorial Day, Monday, May 25, 2009. There are No Changes to the Sanitation Pick-up Schedules for Memorial Day.**