



ECUA TO OFFER CURBSIDE RECYCLING

At its April 2008 meeting, the ECUA Board voted to implement a new rate structure for garbage collection, and for the first time, offer a curbside recycling service. This new program will offer ECUA customers the opportunity to select the garbage collection service level that is most appropriate for their disposal needs. Also, ECUA Sanitation customers will now be able to participate in a voluntary curbside recycling program.

SELECT THE SERVICE LEVEL THAT WILL BEST SUIT YOUR HOUSEHOLD'S NEEDS.

The new service options are expected to be available in the next six to twelve months, as we prepare operationally and logistically to offer this service to our

62,500 customers. Your input in this sign-up process is crucial to helping us determine the equipment and personnel necessary to provide this new service to you, our customer. It is our goal to begin the new program on January 1, 2009, so please read future newsletters for updates on this process.

Six New Options From Which To Choose

Six new service levels will be available from which our customers can select. Please review the descriptions of each service option listed here, select one that will best suit your household's needs, and return this form **no later than August 1, 2008**. **Customers who do not return a selection form will continue to receive the standard twice-per-week garbage collection in a 90-gallon container at the current rate.**

You may also sign up for a new sanitation service option by visiting us online at www.ecua.org, or by calling ECUA Customer Service at 476-0480. If, after several weeks or a few months, you find that you need more disposal capacity, or less, simply change your service level (after the program is implemented of course), by calling ECUA Customer Service at 476-0480. You will be permitted to change your selection twice per year.

The program rates listed on the following page are **estimated** rates, and the fees for the County Flow Control Ordinance and fuel surcharge (already listed on your current bill) will be in addition to these amounts for basic collection services. **Actual rates will be based on the recycling program participation**, and will be formally adopted by the ECUA Board following two public hearings. Yard trash and bulk waste collections will continue to be provided under current ECUA guidelines.

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YOU CAN HELP US SERVE YOU BETTER

The ECUA's daily water production during the week of June 2 was approximately 52 million gallons per day (mgd). ECUA has sufficient water and pumping capability within its 34 well system to accommodate this demand, but we need your help.

In order to moderate some of the extreme peaks in usage, and to maintain a balanced system pressure and reduce the amount of wear on our pumping equipment, **we request that our customers irrigate between the hours of 10:00 p.m. and 3:00 a.m., which is our optimum off-peak time.** If a large percentage of the customers respond to our request, it will greatly enhance our system capabilities, expand the life of our equipment, while also optimizing water pressure during the times when our customers use it most. You, the customer, will be the ultimate beneficiary. Lower operating costs, mean lower rates to our customers. Please help us help us serve you better.

ECUA SANITATION & RECYCLING OPTIONS

Option 1 – Customer receives twice-per-week garbage collection in a 45-gallon can, with no recycling. Total **estimated** monthly rate - **\$16.60**

Option 2 – Customer receives twice-per-week garbage collection in a 64-gallon can, with no recycling. Total **estimated** monthly rate – **\$17.73**

Option 3 – Customer receives twice-per-week garbage collection in a 90-gallon can, with no recycling - *This is the current service level that ECUA is providing to you.* Total **estimated** monthly rate - **\$18.86**

Option 4 – Customer receives twice-per-week garbage collection in a 45-gallon can, with once-per-week recycling (Select your recycling can size below). Total **estimated** monthly rate - **\$18.54.**

Option 5 – Customer receives twice-per-week garbage collection in a 64-gallon can, with once-per-week recycling. (Select your recycling can size below). Total **estimated** monthly rate - **\$19.67.**

Option 6 – Customer receives twice per week garbage collection in 90 gallon can, with once-per-week recycling. (Select your recycling can size below). Total **estimated** monthly rate - **\$20.80.**

If you select one of the recycling options, you also need to select the size of the curbside recycling container you would like to use. Please choose from, and circle below, either the 45-gallon, 64-gallon, or 90-gallon option. Please tear-off the selection form below, and return it with your monthly payment or, mail to:

**P.O. Box 15311
9255 Sturdevant Street
Pensacola, FL 32514-0311**



ECUA SANITATION & RECYCLING SERVICE SELECTION FORM

Customer Name: _____

Address: _____

Phone Number: _____

ECUA Account Number: _____

Customer Signature: _____

E-mail: _____

Please circle one choice:

Service Option: 1 2 3 4 5 6

Recycling Can Size: 45-gal. 64-gal. 90-gal.
(Only if option 4, 5, or 6 is chosen.)