



Customer PipeLine

ECUA's Maintenance Schedule Leaves Wells Ready To Serve

ECUA has a network of thirty-four wells with differing production capacities in its water system. Together, these wells represent a permitted pumping capacity of 71 million gallons per day (mgd), and work hard to supply our community's drinking water needs. To ensure that the wells are available to provide adequate supply during the hot summer months, ECUA has established a ten-year maintenance schedule. Each year during the low-demand winter period (Oct.- Apr.), we take a few wells out of service and completely inspect, evaluate, and if necessary, overhaul the components.

ECUA'S NETWORK OF THIRTY-FOUR WELLS WORKS HARD TO SUPPLY OUR COMMUNITY'S DRINKING WATER NEEDS.

Poised to return to service from a complete maintenance overhaul at the present time, is the ECUA's University Well. This well (among several others) supplies water to the northeast area of Pensacola, including West Florida Hospital. It has a pumping capacity of 2,000 gallons per minute (gpm), and draws water from approximately 320 feet deep.

TWO WACHOVIA BRANCHES CLOSE

The Wachovia Bank branches at 21 New Warrington Road, and 2400 W. Cervantes Street closed on December 5th, and are no longer available to ECUA customers wishing to pay their current ECUA bills. These two branches were combined into one new branch, located at 4341 W. Fairfield Dr. (Fairfield Crossing at Mobile Hwy. and Fairfield Dr., behind Captain D's), which opened on December 6th.

The Night Drop box remains in operation at 21 New Warrington Rd., but its future is still undetermined. Please continue to check our web site at www.ecua.org, and this newsletter for more news on this matter as information becomes available.

Residential Sanitation Pick-up Schedule 2008

(Clip & Save for Reference)

New Year's Day, January 1, 2008

Tuesday collection will be made on Wednesday (1/2/08)

Martin Luther King, Jr. Day January 21, 2008

Monday collection will be made on Tuesday (1/22/08)

Tuesday collection will be made on Wednesday (1/23/08)

President's Day, Feb. 18, 2008

Monday collection will be made on Tuesday (2/19/08)

Tuesday collection will be made on Wednesday (2/20/08)

Memorial Day, May 26, 2008

Monday collection will be made on Tuesday (5/27/08)

Tuesday collection will be made on Wednesday (5/28/08)

Independence Day, July 4, 2008

Friday collection will be made on Saturday (7/5/08)

Labor Day, September 1, 2008

Monday collection will be made on Tuesday (9/2/08)

Tuesday collection will be made on Wednesday (9/3/08)

Thanksgiving; Thurs., Nov. 27, & Fri., Nov. 28, 2008

Thursday collection will be made on Friday (11/28/08)

Friday collection will be made on Saturday (11/29/08)

Christmas Day, Dec. 25, 2008

Thursday collection will be made on Friday (12/26/08)

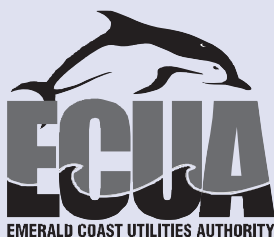
Friday collection will be made on Saturday (12/27/08)

Customer Service: 476-0480 • www.ecua.org
Commercial Sanitation Customer Service: 476-0480
After-hours Emergency Calls: 476-5110

Christmas Tree Collection and Drop-off Sites

Beginning December 26, 2007 until January 11, 2008, the Emerald Coast Utilities Authority will pick up its customers' Christmas trees as part of the regular yard waste collection service. Customers are asked to remove all tinsel, decorations and tree stands from their trees. Trees can be placed at the curb with other yard trash, and should not be placed in the green garbage containers. When left at the curbside, trees, or portions thereof, should be no more than six feet in length. Also, three sites will be available during the same time for those customers who prefer to drop off their trees. ECUA Christmas tree drop-off sites are located as follows:

- ECUA Sanitation Complex at 3050 Godwin Lane, just east of Pine Forest Road.
- One-half mile north of Lillian Hwy., on the west side of Blue Angel Pkwy.
- Ellyson Industrial Park on Sturdevant Street.



Mark Your Calendars!

ECUA offices will be closed during 2008 for the following holidays on these days:

New Year's Day	Tuesday, January 1
Martin Luther King, Jr. Day	Monday, January 21
Presidents' Day	Monday, February 18
Memorial Day	Monday, May 26
Independence Day	Friday, July 4
Labor Day	Monday, September 1
Thanksgiving	November 27 and 28
Christmas Eve	Wednesday, December 24
Christmas Day	Thursday, December 25

'Tis the Season to Use the ECUA Grease Disposal Program

The aim of ECUA's newly introduced Residential Cooking Grease Disposal Program is to help ECUA customers capture and dispose of their cooking grease in an environmentally safe and effective way. ECUA has begun the distribution of containers that you can use to store and dispose of household cooking grease. You can pick up a container and return it, once filled, at any of the locations listed below, Exchange it for an empty one and repeat the process. It's that simple! This time of year, when we use more grease in holiday meal preparations and temperatures are cooling off, is the right time to make use of the grease disposal program. Please see the list below for a pick-up site conveniently located near you.

Residential Grease Disposal Program Drop-Off / Pick-Up Sites

- ECUA at Ellyson Industrial Park: Across the street from 9255 Sturdevant St. (Outside gate left of Garage Entrance).
- ECUA Sanitation Department: 3050 Godwin Lane (East end of employee parking).
- ECUA Main Street Plant: 401 W Government St. (Corner of Government & Coyle Sts.).
- ECUA Bayou Marcus Water Reclamation Facility: 3050 Fayal Dr. (Outside gate right of plant entrance).
- Clean & Green: 3303 N. Davis Hwy. (Left of company sign).

Help us keep sewer lines and your home's plumbing clear and unclogged.